

## Welcome



**Cori DiDonato** 

Founder and CEO Silver Tiger Consulting

Questions after the event? Call us at 866-276-8981 or

Join our Private Facebook Group:

https://www.facebook.com/groups/silvertigersupport/

## What do you do when you hear about a business?









## 69% of people search for a local business at least one time per month

Source: BrightLocal – Local Consumer Review Survey 2018





AND, a whopping 94% of a business's potential prospects turn to online search engines as a first step in their research.



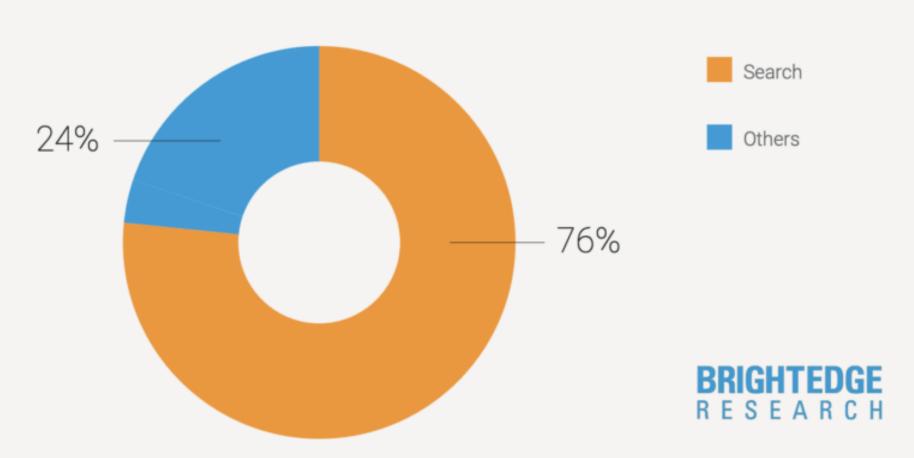
According to a study BrightEdge conducted, they found that 53% of B2C website traffic and 64.1% of B2B traffic comes from organic search



results

6
CONSULTING

Vertical Segments	<b>Avg</b> Organic Visits	Avg Other Channel Visits	<b>Avg Paid</b> Search Visits	<b>Avg</b> Social Visits
Retail & eCommerce	41.0%	23.2%	23.6%	5.1%
Media & Entertainment	53.0%	32.7%	6.2%	8.2%
B2B	64.1%	20.6%	12.3%	3.0%
Technology	59.8%	27.8%	9.7%	2.7%
Travel & Hospitality	41.4%	30.7%	23.4%	4.6%
Average	53.3%	27.0%	15.0%	4.7%







Google owns more than 94% of the US search market; sending 10x as much traffic as the next leading referrer, Facebook

Source <a href="https://sparktoro.com/blog/less-than-half-of-google-searches-now-result-in-a-click/">https://sparktoro.com/blog/less-than-half-of-google-searches-now-result-in-a-click/</a>



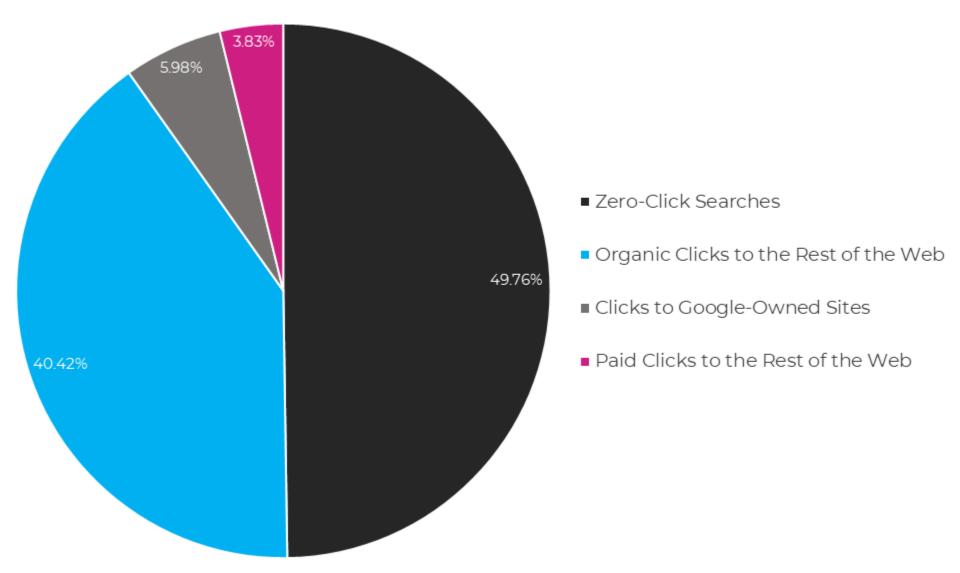


50% of Google searches result in no clicks— the rise of "No Click Searches"

Source <a href="https://sparktoro.com/blog/less-than-half-of-google-searches-now-result-in-a-click/">https://sparktoro.com/blog/less-than-half-of-google-searches-now-result-in-a-click/</a>

### Where Google's Searchers Click (Q2 2019)

data from 140M+ browser-based searches on millions of mobile and desktop devices in the United States





## So Why is All this Important?

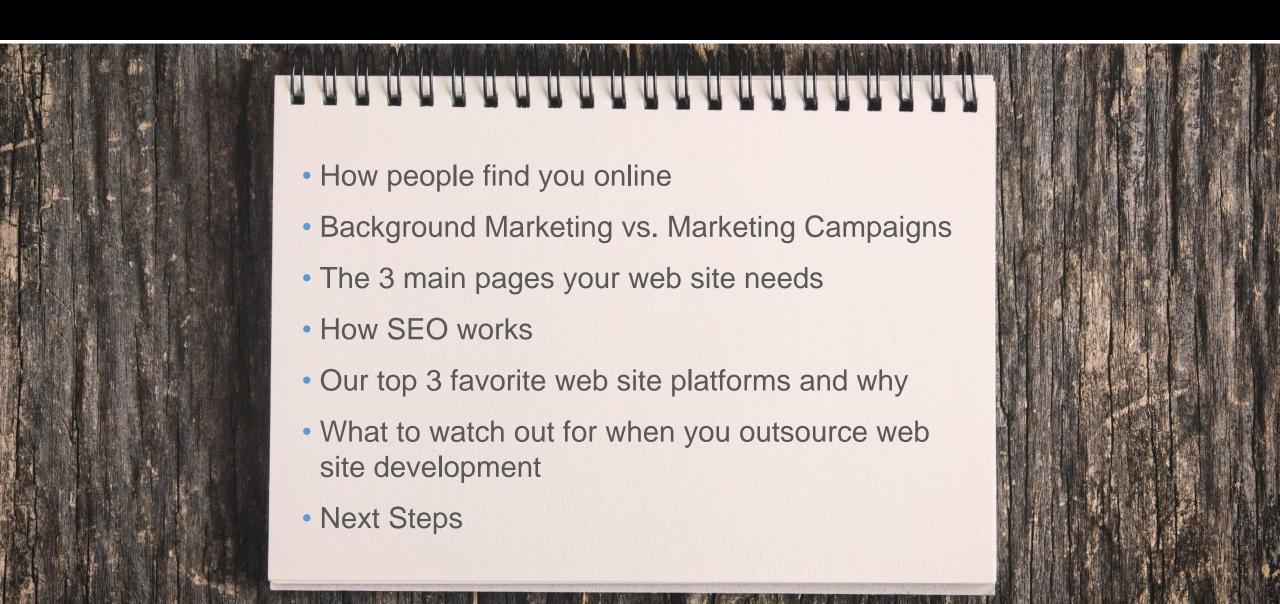
## Your web site is your digital marketing hub:

it should be the coordination point and the main resource all other online marketing efforts direct potential employees, vendors, and partners to.

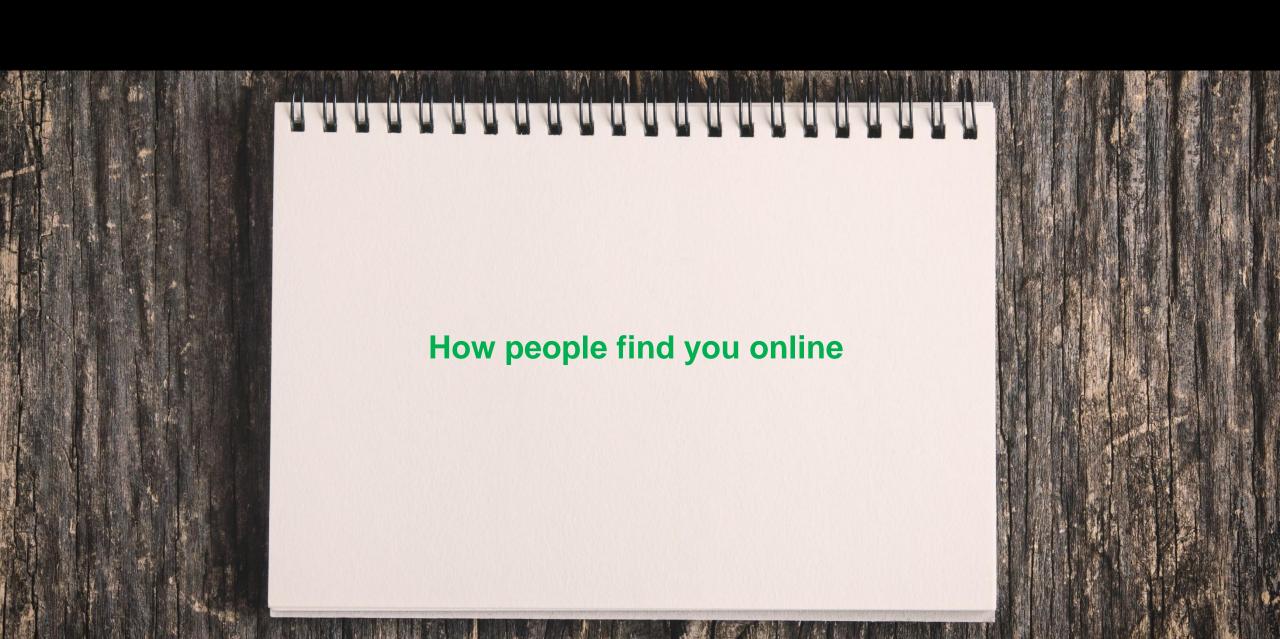
AND it also determines a LOT of what search engines display about your company on the search results page



## Today's Agenda







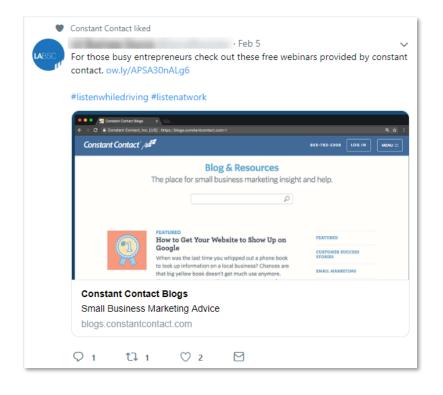


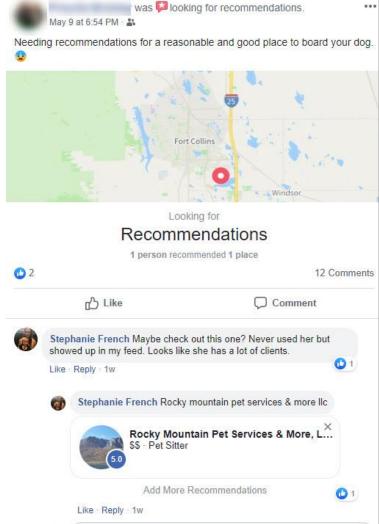
## Business is built on relationships



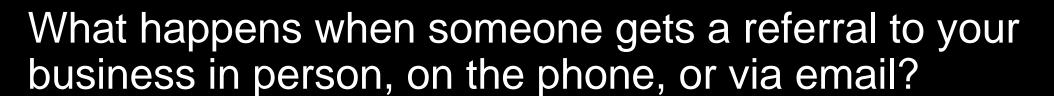


## Word of mouth happens online and off-line

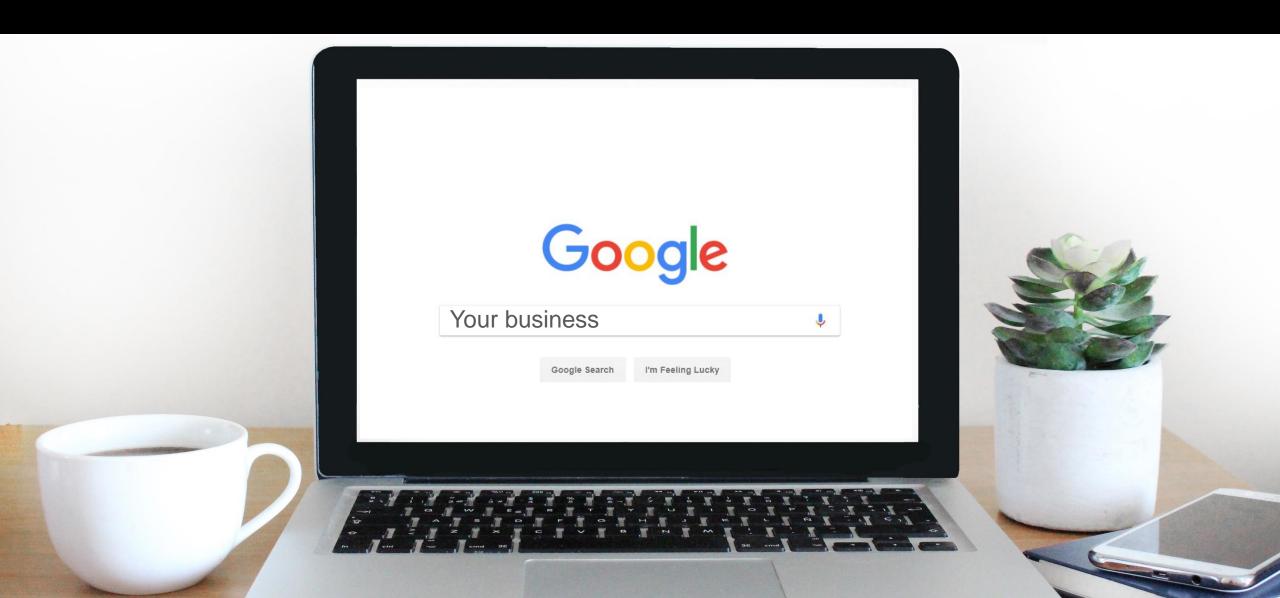






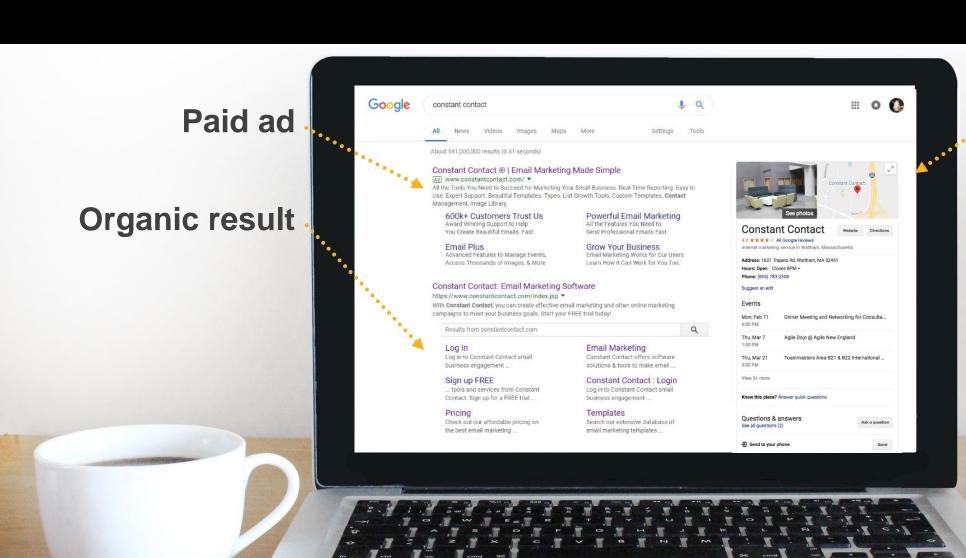








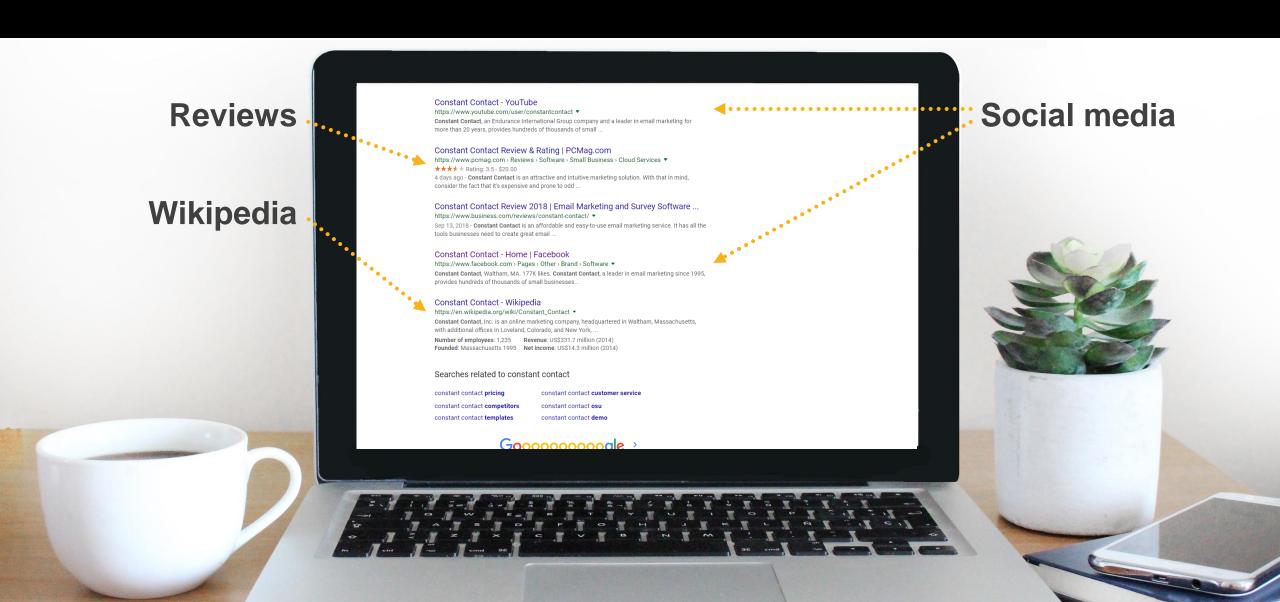
## Here's what they may find...



**Google My Business listing** 



## Here's what they may find...







Ad · www.splashthat.com/ ▼

#### Splash | Event Marketing Platform | splashthat.com

Streamline Your Team And Process From Start To Finish. B2B and B2C Events.

Ad · www.localist.com/Event-CMS/Platform ▼ (833) 907-1613

#### Event Promotion Platform | Centralize Your Event Workflow

Our CMS Centralizes **Event** Content Workflows So Your Team Can Focus On Making **Events** Great.

#### **Compare Event Management Platforms**

- Cvent. (1,191)4.2 out of 5. ...
- Eventbrite. (606)4.4 out of 5. ...
- Bizzabo. (117)4.7 out of 5. ...
- Splash. (92)4.7 out of 5. ...
- Odoo Events. (16)4.7 out of 5. ...
- Bevy. (62)4.8 out of 5. ...
- EventMobi. (110)4.6 out of 5. ...
- Townscript. (101)4.7 out of 5.

More items...

www.g2.com > Event Management Software

Best Event Management Platforms in 2020 | G2



# And increasingly, they may find a Google Featured Snippet:

Providing information without leaving the search property

Source: Google





Ad · www.splashthat.com/ ▼

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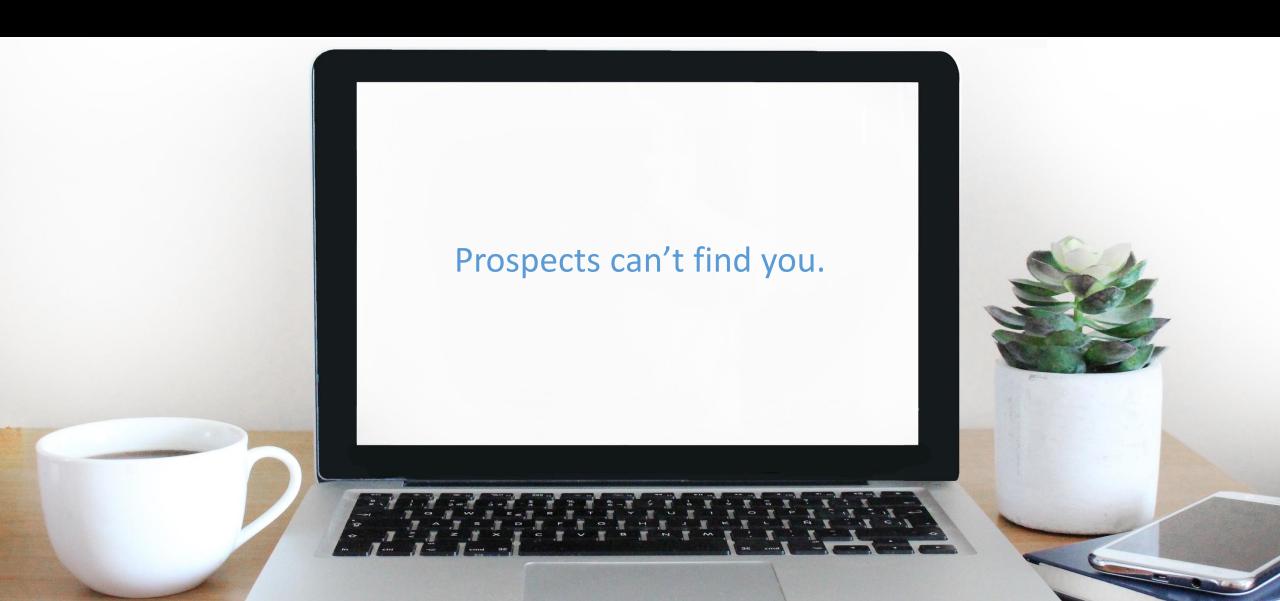
Where does Google pull SERP information from?

- Descriptive information in the title tags for each page
- 2. Descriptive information in the meta tags for each page
- 3. Included elements that can be used in "rich results" A *rich result* is a result that contains graphical elements, including review stars, thumbnail images, or some kind of visual enhancement.

Source: Google

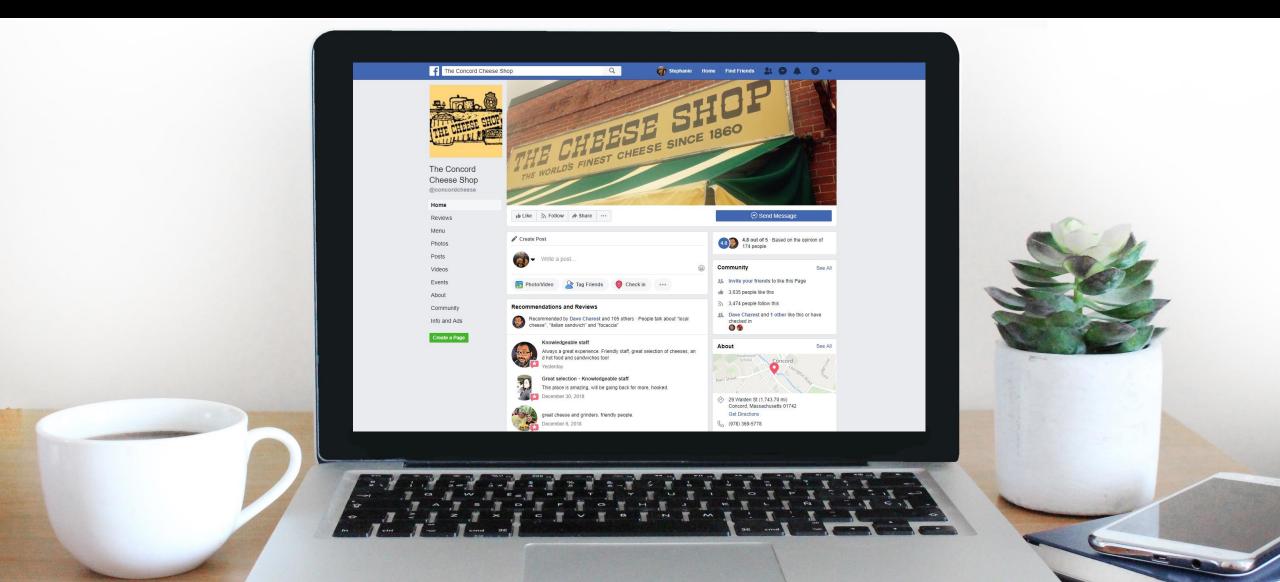


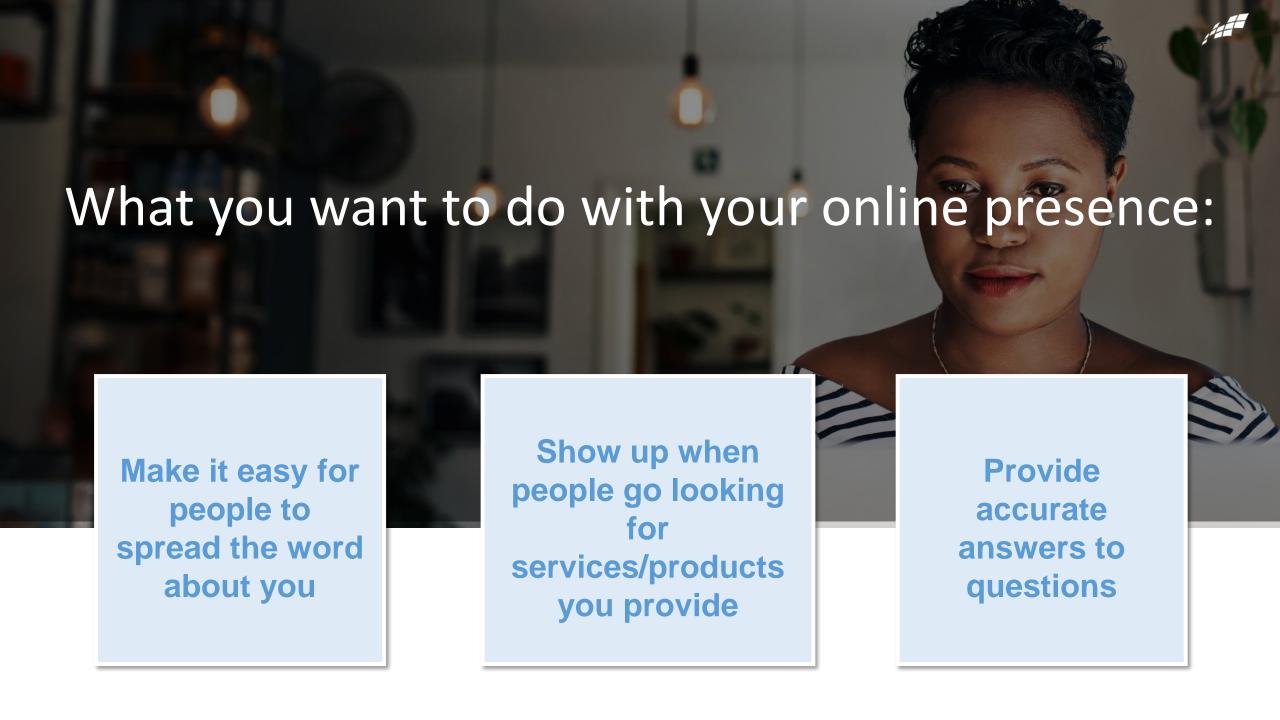
## If you're not online...





## Why Can't I just have a Facebook Site?











## What is "Background Marketing"

 Ongoing, not related to a promotion, product launch, or special campaign

 The routine experience someone encounters when they look for a service/product you provide

 The routine experience someone encounters when they look for your company by name or key employee of your company



## What is a "Marketing Campaign"

- Shorter duration promotion, product launch, or special campaign around an event, such as a user conference, new product launch, etc.
- Very specific goals related to what the campaign is promoting

 Ties in and leverages your ongoing marketing efforts and platform

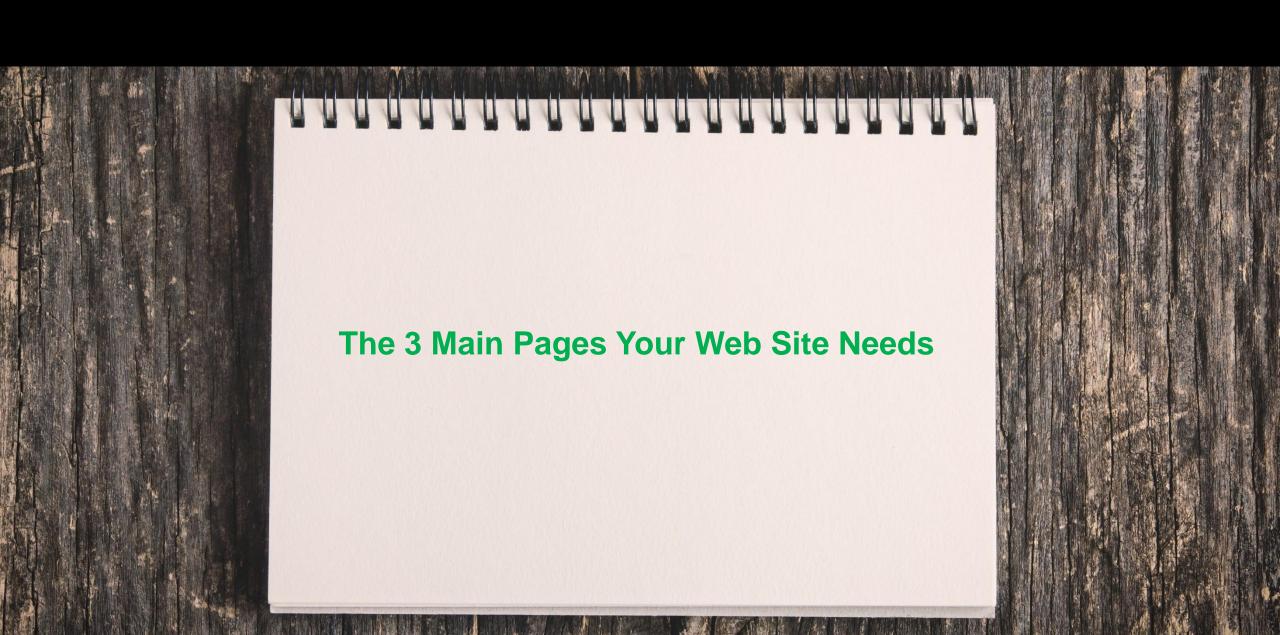


## What is the Priority?

## Background Marketing!!!!!

Some brands only run 1 or 2 campaigns a year, some never with a discount and are VERY successful, but all have a consistent experience year-round through their online marketing, with their web site being their main destination (what everything else points to)







## What are the 3 Must Have Pages for a Web Site:



**Home Page** 

**About Page** 

**Contact Us Page** 



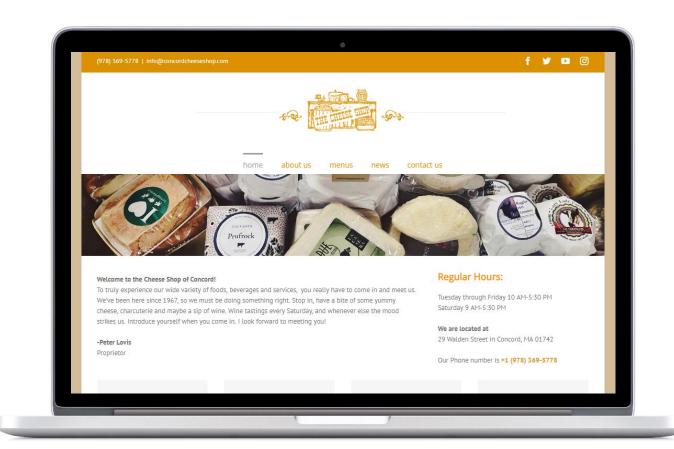
### Homepage: Your front door needs to match your brand

What is your product or service?

Who is it for?

So what?

What should they do next?



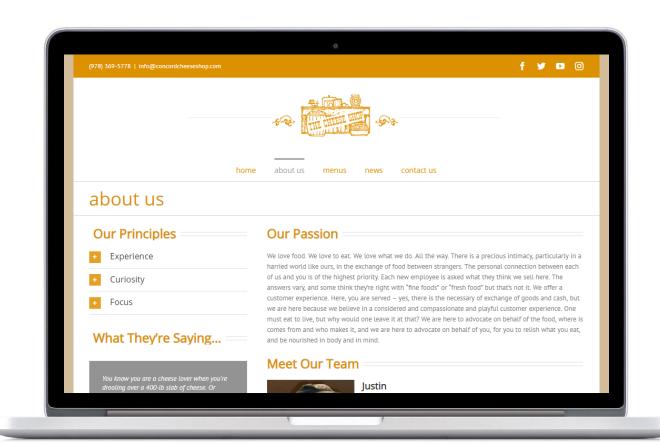


## About page: Your story

What is your story?

Why should people care?

What makes you different?



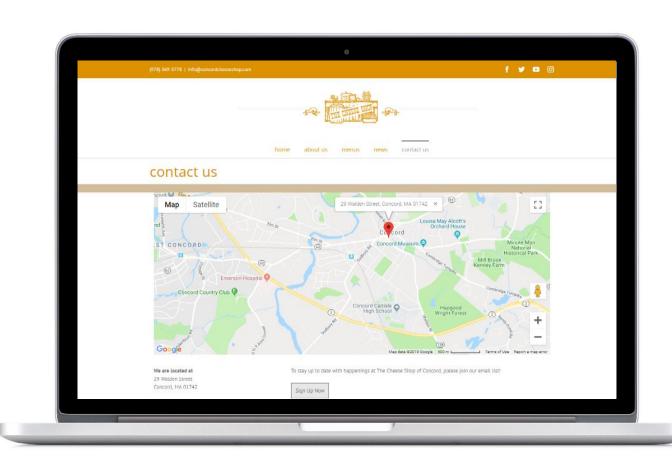


## Contact page: Your chance to connect

Where to find you?

When can I find you?

How to contact you?



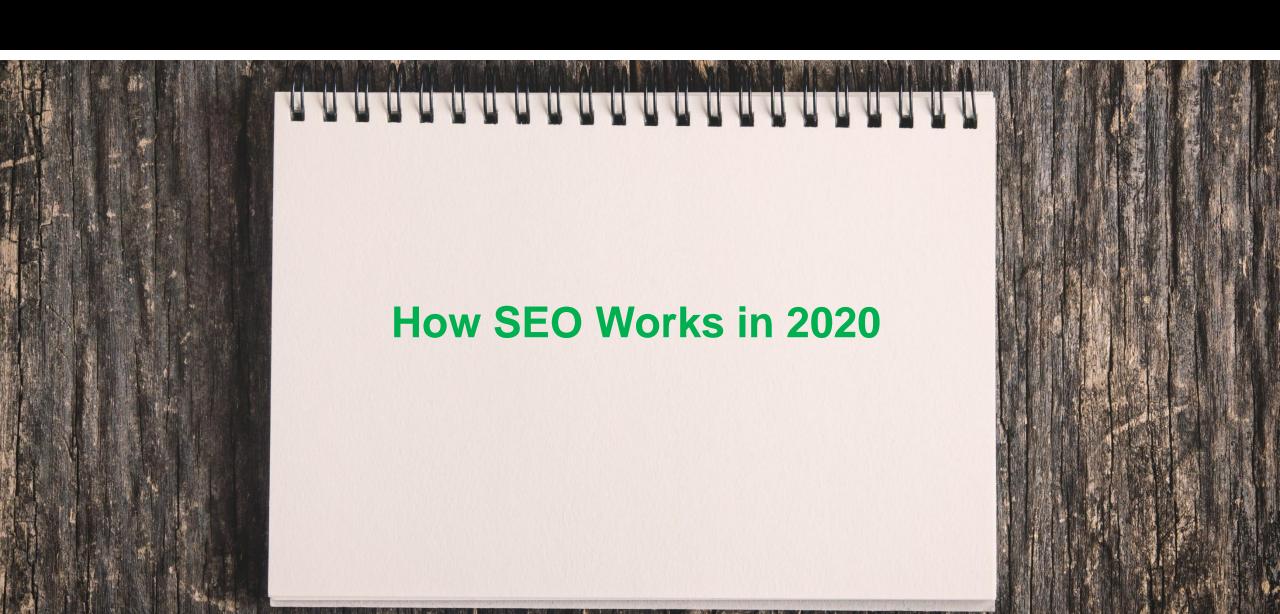


## Images: More than pretty pictures- legitimize your business



Does this company look like I want to do business with them?







SEO= Search Engine Optimization In 2020, this is not only making your web site rank higher, but also providing enough relevant information to search engines that your business still gets contacted via zero click searches.

## How Google Works- in this moment

- 1.Google's spiders (web site crawlers) crawl the web by visiting web pages (or you can submit your site directly to google for this)
- 2.Google indexes and catalogs optimized pages
- 3. When a person enters a search query, Google returns what it thinks are the most relevant results (the secret "algorithm") on their SERP (search engine results pages)
- 4.Person decides what to click on based on what is displayed- usually the first page only (less than 5% of clicks are 2<sup>nd</sup> page and beyond)





1. A Secure Site- SSL Certificate:

Since July 2018 with the release of Chrome 68, Non-HTTPS sites are now labeled as "Not Secure" right in the top browser bar.

## Top Ranking Factors

Google's 2016 blog post advising on their push towards a more secure web experience: <a href="https://security.googleblog.com/2">https://security.googleblog.com/2</a> 016/09/moving-towards-more-secure-web.html

Solution: Get your SSL Certificate Installed



### 2. Page Speed and Mobile Friendliness

## Top Ranking Factors

Solution: use a tool/template that is already optimized for mobile devices and fast loading

Test your site:

https://search.google.com/test/mobile-friendly



#### 3. Domain Age

## Top Ranking Factors

How old is your domain? Newer sites tend to rank lower in keyword searches of products and searches according to most studies

Solution: Get your domain registered and pointed to your site



## Top Ranking Factors

- 4. Search Quality Ratings:
- a.)purpose of the page,
- b.) expertise, authority and trustworthiness,
- c.)content quality and amount,
- d.)website info,
- e.) website reputation

Affected by actual site content, meta tags, traffic volume, quality backlinks, etc.



On Page: Filling in Meta information, title tags, keywords, and page descriptions on every page via an SEO tool/plug-in

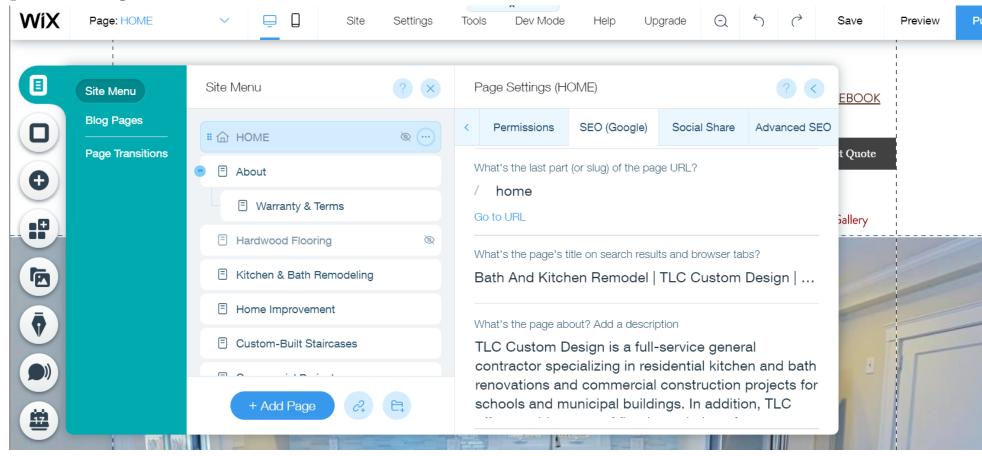
#### Solution(s)

Off Page- building reputable backlinks and traffic to your site with press releases; creating content that can be shared and includes links back to your site; guest writing on other blogs with links back; increasing traffic via paid ads, posting on social media with links back, etc.



#### SEO Built In Tools- Example: WiX

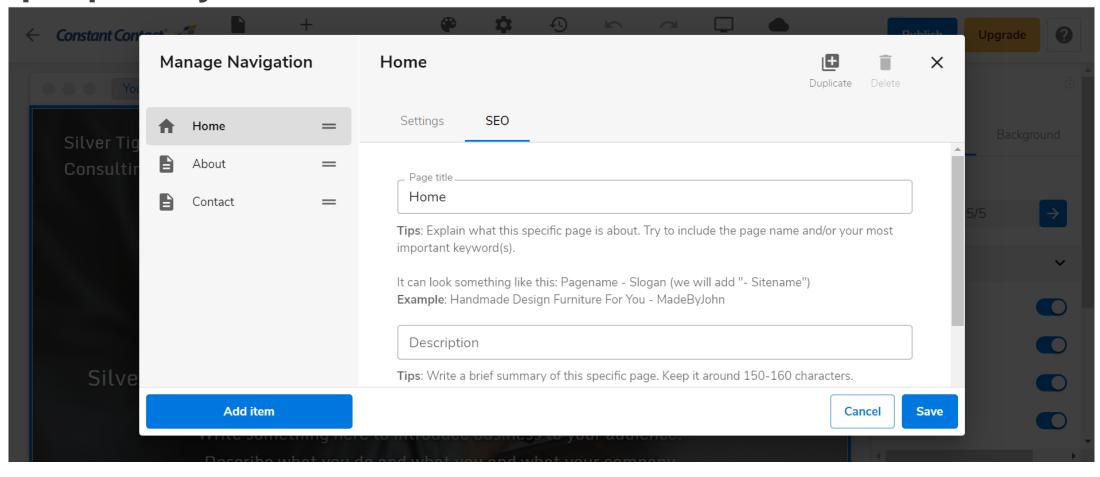
#### Drive people to your website



## SEO Built In Tools- Example: Constant Contact Website Builder

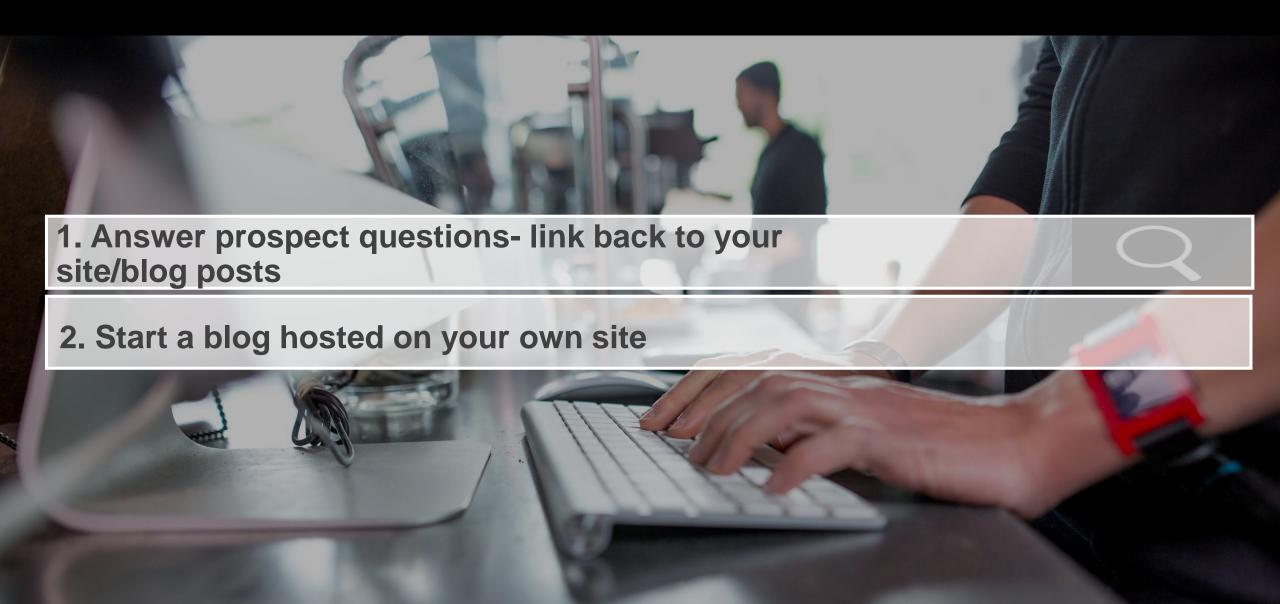


#### Drive people to your website





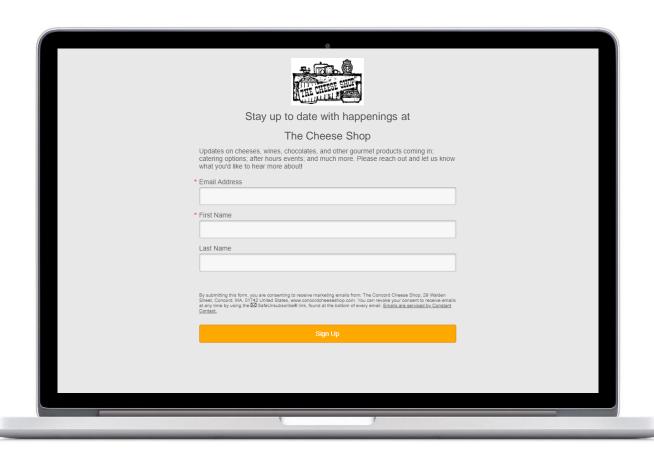
#### Content can result in free traffic- organic traffic rules





#### Email marketing: It's how you drive business post site visit

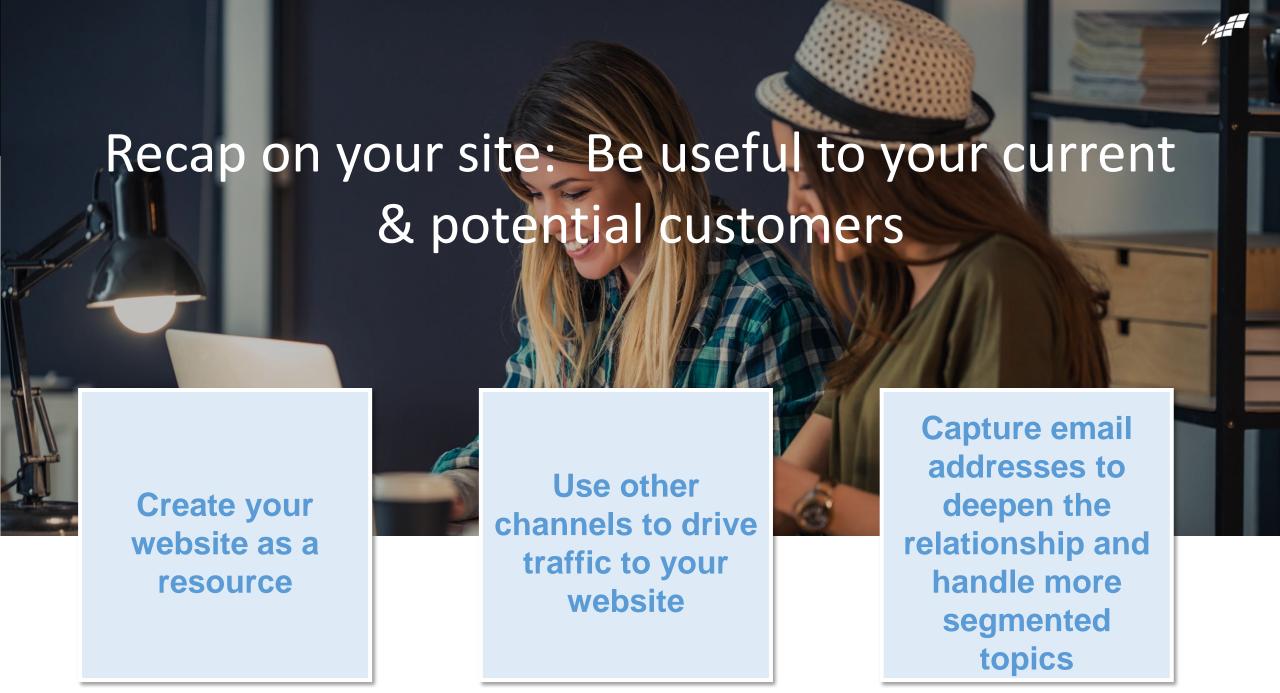
Collect email address during the site visit to take the conversation to a more meaningful level and keep in contact if they aren't ready to do business with you



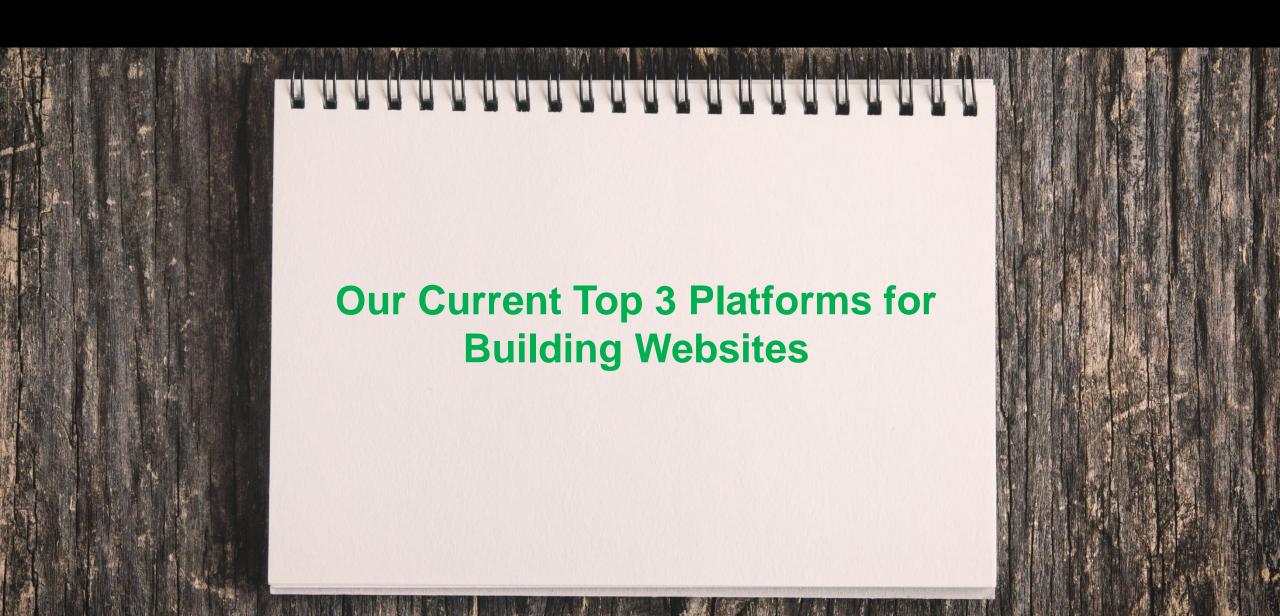


#### How will you know your site is working?





#### Here's what we'll cover today





#### Our Current Top 3 Favorite Platforms Ranked By Cost

- 1. Constant Contact's Al Builder- \$10/month
- 2. WiX approx. \$21/month \$249/year
- 3. WordPress hosted on GoDaddy- approx. \$10-\$50/month depending on options

#### Our must have requirements:

- 1. SSL certificate included without requiring transfer of domain or nameservers
- Included Blog or easily installed blog widget hosted on your own domain
- 3. Built in SEO tool or easily installed SEO widget



Writing or copy
editing of content is
not being included in
the pricing or
project- Content
drives SEO; using
defaults is not
acceptable

You will not have control or ownership access to the hosting account at the end- only being an "editor"

No SSL certificate installed/included, no SEO tool, early templates drafts are not mobile friendly in the testing tool

What should you really be paying for when you outsource web development?

WordPress: Design **Design testing Content Creation SEO Optimization Domain Configuration Hosting Setup and Installation of** Widgets **Integrations Code Maintenance** \$\$\$

## WiX: Design Modification Content Creation SEO Optimization Domain Configuration

**Installation of** 

Widgets/Apps

**Some Integrations** 

Constant Contact:
Content Creation
SEO Optimization
Domain
Configuration
Some Integrations



#### **Need Help?**

### Silver Tiger Consulting has 3 Great Options to Kick Start Your Website building efforts

Option 1: We build it and write it for you- WordPress, Drupal, WiX, Constant Contact's website builder

Option 2: We build it and write it with you- private 1:1 sessions at Silver Tiger HQ in Wakefield, MA or via Zoom call: \$125 90 Minute Sessions

Option 3: We'll teach you how to build it and write SEO optimized content – platform specific – WiX and Constant Contact Al Builder workshops and webinars



# Our Next Workshop: 10AM-12PM at our HQ in Wakefield, MA March 10<sup>th</sup> 2020 Marketing- A Simple Plan for Success - Includes a free online presence audit

https://www.silvertigerconsulting.com/2020marketing

#### Join our Private Facebook Group & Like Our Page!



Silver Tiger Consulting Member Forum: \*NEW\*
This group is for Silver Tiger Consulting Clients, workshop attendees, and partners to keep up to date on best practices and regulations, share tips & tricks, obtain discount codes on upcoming events and workshops, network with others, get the latest information on the technical applications we support and keep updated on best practices for Marketing, Recruiting, HR, Business Operations, and Financial Management:

https://www.facebook.com/groups/silvertigersupport/

#### Silver Tiger Consulting Facebook Page: General Updates, Community Happenings, New Feature Announcements:

https://www.facebook.com/SilverTigerConsulting/







#### **Thank You**



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